



AUG 18 2005

TRANSMITTAL LETTER
(General - Patent Pending)Docket No.
6065-77779

In Re Application Of: Craig R. Shambaugh

Serial No.
09/670,093Filing Date
09/26/2000Examiner
Albertalli, BrianGroup Art Unit
2655

Title: METHOD OF CREATING SCRIPTS BY TRANSLATING AGENT/CUSTOMER CONVERSATIONS

TO THE COMMISSIONER OF PATENTS AND TRADEMARKS:

Transmitted herewith is:

1 replacement sheet of formal drawings (Figures 2-3) per discussion with Examiner on 08/13/05

in the above identified application.

No additional fee is required.

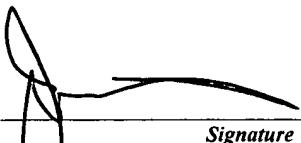
A check in the amount of _____ is attached.

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